TERMS OF USE

Last updated: January 1, 2019

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Changes

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Contact Us
If you have any questions about these Terms of Use, please contact us at info@primomeeting.org.
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Personal information such as postal and e-mail address may be used internally for maintaining member records, marketing and re-marketing purposes, and alerting customers or members of additional services available. Phone numbers may also be used by PRIMO Education when questions about products or services ordered arise. With the exception of our authorized and registered conference exhibitors, your information will be kept confidential and will not be shared.

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Like many site operators, PRIMO Education collects information that your browser sends whenever you visit the PRIMO website ("Log Data"). This Log Data may include information such as your computer's Internet Protocol ("IP") address, browser type, browser version, the pages of the website that you visit, the time and date of your visit, the time spent on those pages and other statistics.

Cookies
Cookies are files with small amount of data, which may include an anonymous unique identifier. Cookies are sent to your browser from a web site and stored on your computer's hard drive. Like many sites, we use "cookies" to collect information. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Site. The PRIMO website collects data about your activities that does not personally or directly identify you when you visit its website. This information may include the content you view and/or the date and time that you view this content. PRIMO Education uses this information to serve you relevant advertisements (referred to as “retargeting”) when you visit other websites. For example, you may see certain ads on other websites because we contract with Google to target our ads based on information we or they have collected, including information that was collected through automated means (such as cookies). Google also uses automated technologies to collect information when you click on our ads, which helps track and manage the effectiveness of our marketing efforts. PRIMO Education may also use this information to send you relevant e-mails or place relevant phone calls.

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No Guarantee
Unfortunately, no information transmission over the Internet can be guaranteed to be completely secure. Accordingly, despite our efforts, PRIMO Education cannot guarantee or warrant the security of any information you transmit to us.
SECURITY AND PAYMENT POLICIES

Your payment and personal information are always safe. Your personal information will be encrypted, meaning that your credit card number, name, and address, cannot be read over the Internet.

Policies and Payment Instructions
Your registration for the event is considered final, upon checkout. Please read all of our policies so you are aware of our refund guidelines.

If You Are Making a Payment by Credit Card, Please be Advised...
The address listed under the Payment Type, MUST match the "billing address" on file with your credit card company. This is a safety precaution put in place to protect you. If the address that is automatically pre- populated does not match your billing address on file with your credit card company, you will need to manually change it so that the information matches your official "billing address." PRIMO accepts AMEX, Master Card & VISA credit card payments only.

Refund Policy
Should your schedule change and you cannot attend the event, please notify a PRIMO contact as soon as possible. Refunds for advanced cancellation may be made up until 30 days of the meeting start date, minus $100 processing fee. No refunds will be given within 14 days of the meeting.

Event “no shows,” people who register for the event, but do not attend, will be billed for the appropriate registration amount. Registration substitutions may be made; please notify a PRIMO contact of the substitution in writing prior to the event. Fees are not deductible as charitable contributions for federal income tax purposes but may be deductible as a business expense.

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